



Lessons from Outstanding Leaders

As we continue implementing our popular “Investing in People” leadership development/succession planning program at several organizations, we have noted the following traits of outstanding leaders we have worked with:

- Strategic and not Process Oriented
- Empowering and not Micro-managing
- Treating Employees Fairly and not Playing Favorites
- Dealing with Problems Directly and not Avoiding Them
- Recognizing Staff and not being a Credit Hog
- Using Metrics to Assess Progress
- Communicating Good and Bad News in a Timely Fashion
- Keeping Staff abreast of Change and not Hiding Information

Most of the outstanding leaders we work with excel at communicating. We see this through the leadership assessment center which is part of the “Investing in People” program. These leaders understand not only what to say, but how to say it, often by selecting the best medium for doing so. They also do not shy away from the tough conversations or avoid conflict.

Many of these outstanding leaders also have high levels of emotional intelligence. They control their emotions and can read the emotions of others. They also empathize with their staff and provide a calming influence in times of stress.

Please contact us if you would like information on our innovative “Investing in People” program.

Special Training Programs for Non-Profits

Over the last several years, Learning Dynamics has developed customized training programs for non-profit organizations. Recognizing the differences of these organizations, our programs are tailored to each non-